

OAN AGENT

OAN Agent uses intelligent, collaborative agents to automate and optimize business operations. These agents classify and respond to emails, generate insights through advanced analytics, and streamline workflows. By reducing manual effort and improving accuracy, OAN Agents empowers teams to focus on strategic, high-value tasks creating a smarter, faster, and more efficient operational ecosystem.



INTELLIGENT EMAIL AGENT

Transforms email management by automating classification, routing, and responses. Reduces manual workload, speeds up communication, and ensures accuracy across every interaction. Teams gain efficiency, maintain consistency, and improve customer satisfaction through smart automation that turns every inbox into a powerful productivity tool.



AUTOMATED EMAIL RESPONSE GENERATION

Automatically crafts accurate, context-aware replies to incoming messages, dramatically reducing response times. Ensures every customer receives timely, consistent communication while freeing employees from repetitive tasks—boosting productivity and improving service quality across all customer and vendor interactions.



INTEGRATION WITH CRM AND BUSINESS SYSTEMS

Seamlessly connects with CRM, ERP, and other business tools to synchronize communication data. Delivers a unified view of customer interactions, enabling faster responses, personalized service, and improved collaboration across departments.



MULTI-LANGUAGE SUPPORT

Communicates seamlessly with global audiences by automatically detecting and responding in multiple languages. Enhances inclusivity, expands market reach, and improves customer experience through localized, accurate, and culturally relevant messaging.



REDUCE EMAIL RESPONSE TIME

Accelerates communication workflows with intelligent automation that drafts and routes responses instantly. Significantly shortens turnaround times, enhances service quality, and drives operational excellence while giving teams more time for high-value work.



REDUCE WORKLOAD ON CUSTOMER SERVICE TEAMS

Automates repetitive tasks such as sorting, replying, and scheduling follow-ups. Significantly decreases employee workload, minimizes burnout, and allows service teams to focus on resolving complex issues and delivering exceptional customer experiences.



ADVANCED SECURITY AND COMPLIANCE FEATURES

Implements enterprise-grade encryption, access controls, and audit trails to safeguard sensitive data. Ensures adherence to regulatory standards, protects brand reputation, and builds customer trust through secure, compliant communication handling.

(Flip for more agents)

OAN ASSIST

Empowers users to work smarter within Oracle Fusion by automating workflows, retrieving data instantly, and offering proactive guidance. Reduces errors, accelerates decisions, and streamlines processes—freeing teams to focus on strategy while maintaining accuracy, compliance, and operational efficiency across all business functions.



DOCUMENT CREATION AND EDITING ASSISTANCE

Assists with drafting, formatting, and refining documents through AI-powered suggestions. Improves writing accuracy, clarity, and speed—enabling users to produce professional, polished content effortlessly while focusing on ideas rather than structure.



REAL-TIME COLLABORATION FEATURES

Facilitates seamless teamwork through shared documents, live editing, and instant communication. Encourages alignment, reduces version conflicts, and enhances productivity by allowing multiple users to work together efficiently in a unified digital workspace.

ANALYTICS AGENT

Converts complex data into actionable insights with AI-driven analysis and predictive intelligence. Helps leaders make informed decisions faster, monitor performance in real time, and identify future opportunities—turning raw data into strategic advantage for improved business growth and operational excellence.



REDUCE ANALYSIS TIME

Automates data gathering, processing, and visualization to dramatically cut analysis time. Empowers teams to access insights faster, respond to business challenges in real time, and focus on strategy instead of manual data handling and reporting.



IMPROVE DECISION-MAKING ACCURACY

Delivers precise, data-backed insights by eliminating human error and bias. Enhances confidence in every decision with real-time analytics, predictive modeling, and accurate performance tracking that guide smarter, more informed business outcomes.



IDENTIFY TRENDS AND PATTERNS

Uses AI algorithms to uncover hidden relationships, anomalies, and emerging trends in data. Helps organizations anticipate market shifts, customer behavior, and performance changes—driving proactive strategies and continuous improvement.

ABOUT OAPPSNET

We're a US-based company specializing in the digital transformation of every facet of your organization. As an Oracle-certified partner with over 25 years of experience, we can ensure that your business' transition to our platform costs less, requires less time, and provides you with the efficiencies that will drive your company to the next level.

Our proven and comprehensive approach to projects involves a deep dive into existing business practices to provide you with the most optimal solution and the one that leverages your organization's strengths. We pride ourselves on ensuring that every project is successful through in-depth digital training tailored specifically for your company.



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